Cookie Policy

Version 1.0.2 · Effective 13 November 2026 · EPIC AI Solutions Pty Ltd

These documents are being finalised and will be reviewed before payments open.

This policy explains the cookies and similar browser storage that epic-ai.solutions uses, and why. It forms part of our Privacy Policy.

Our approach is simple: we only use what the site needs to work and to remember the choices you make. We do not use advertising cookies, analytics cookies, tracking pixels or any other technology that follows you around the internet.

1. What cookies are

A cookie is a small piece of text that a website asks your browser to store and send back on later visits. Browsers also offer other storage, called local storage and session storage, which stays in your browser and is not sent to us automatically.

2. The cookies we set

We set four cookies of our own. None of them is shared with anyone else, none can be read by scripts on the page, and all are only sent over an encrypted connection.

- epic_session — keeps you logged in. It holds a random value; we store only a one-way hash of it, together with the session's IP address and browser description. It is removed when you log out, and stops working after 7 days without use or 30 days after you logged in, whichever comes first. Strictly necessary.
- __Host-epic_confirm — lets this browser enter the confirmation code we email to a new account. It lasts one hour and is removed once your email is confirmed. Strictly necessary.
- __Host-epic_mfa_banner — keeps the reminder to set up Multi-Factor Authentication closed after you close it. It holds only the word "closed" and lasts one day, so the reminder comes back the next day until your Multi-Factor Authentication is on. Preference.
- epic_currency — remembers the display currency you pick on our site. It holds only the currency code and lasts one year. Preference.

3. Storage in your browser

Our pages also keep a few small settings in your browser's local or session storage. They never leave your device unless noted, and none of them is used to track you:

- epic.theme and epic.animations — your light or dark choice and whether animations play on the public pages;
- epic.account — the public id of the account logged in on this browser, so that other open tabs notice when you log out or switch account and cannot act for the wrong one;
- epic.figure, epic.help-seen, epic.welcomed, epic.tabbar and epic-keep-scroll — small dashboard states, such as the figures you last saw, which help notes you have closed and where you were on a page;
- epic.voting — a ballot you have started but not yet submitted, kept only for the current tab;
- epic.playground — how you like the playground laid out, such as its sidebar and how a message is sent.

When you are logged in, some of your preferences, such as your colour scheme, are also stored with your account on our servers so they follow you to other devices.

4. Third parties

The only third-party service that runs in your browser on our site is Cloudflare Turnstile, a privacy-focused alternative to a CAPTCHA. It appears on the account creation, waitlist and abuse report forms and checks that a person, not a bot, is submitting the form. Cloudflare may process technical information from your browser to do this. Turnstile does not use advertising cookies.

Our fonts and images are served from our own servers. We do not embed social media buttons, advertising or analytics scripts.

5. Why there is no cookie banner

Privacy laws such as the EU and UK GDPR and ePrivacy rules require consent for cookies that are not needed to provide the service you asked for. Every cookie and storage item listed here is either strictly necessary, or remembers a choice you made yourself. Because we use nothing else, we do not show a consent banner. If we ever want to add anything that needs your consent, we will ask for it first and update this policy.

6. Controlling cookies

You can delete or block cookies and browser storage in your browser’s settings at any time. If you block the session cookie you will not be able to log in; if you delete the other items, the site simply forgets your choices.

Questions about this policy can be sent to privacy@epic-ai.solutions.